

Refund Policy

We have a satisfaction guaranteed policy. If you are not satisfied with a particular item, please let us know and we will refund payment in respect thereof. Refunds are however only applicable if there is a fault or error with your order and you inform us by 9pm on the day your order is collected. process a return, please contact us by email at hello@thainabox.com.au or phone 1300 920 920. If you choose to phone after hours, please leave as an email and we will get back in touch.